

# ATM Driving and Monitoring

First Data provides end-to-end ATM transaction processing, which includes terminal driving, network/ATM/telecommunications monitoring, authorization, and routing to all major gateway connections.

## Terminal Driving

First Data drives virtually all ATM makes and models, using a wide variety of telecommunications modes. A solid foundation of standard transactions is available, including deposits, withdrawals, check cashing, transfers, payments and balance inquiries.

You can enhance your ATM service with:

- \* Deposit Automation (envelope-less deposits)
- \* Transaction Personalization (pre-set language, fast cash and receipt options)
- \* Centrally distributed graphics to multiple ATMs for promotional advertising
- \* Transaction Verification, an online ATM transaction disposition and research utility
- \* Alternate media dispensing
- \* Voice-enabled ATMs for the visually impaired
- \* Customized marketing messages
- \* Multiple foreign language screens
- \* PIN change capability at ATMs

## Performance Monitoring

First Data is on point 24/7 to provide your cardholders with continuous access to your ATMs. Specifically, we monitor the performance of the STAR® Network switch, gateways, ATMs we drive, telecommunications endpoints and network-certified vendor hardware.

## Cash Monitoring

To make sure your ATMs remain operational, we offer you the ability to view your cash position in real-time and receive notification when an ATM's cash-on-hand reaches a predetermined amount, enabling you to replenish the ATM before running out of cash.

## A Global Leader in Electronic Commerce

First Data powers the global economy by making it easy, fast and secure for people and businesses around the world to buy goods and services using virtually any form of payment. Serving millions of merchant locations and thousands of card issuers, we have the expertise and insight to help you accelerate your business. Put our intelligence to work for you.

For more information, contact your First Data Sales Representative or visit [firstdata.com](http://firstdata.com).